Parent Outreach Office
(International Welcome Center)
ESOL Parent Leadership Council
Broward County Public Schools

Numbers

259,656 Students

Pre-k – 5: 91,202
6 – 8: 47,309
9 – 12: 69,893
Centers: 4,103
Charters: 48,208

Active ELLs (LY)
29,839
11.3% of total population

Total (LY, LP & LF)
40,633
15.6% total population

165 Countries

145 Languages
### Top Countries – Top Languages

<table>
<thead>
<tr>
<th>10 Top Countries</th>
<th>10 Top Languages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Venezuela</td>
<td>Spanish</td>
</tr>
<tr>
<td></td>
<td>2,867</td>
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<tr>
<td>Haiti</td>
<td>H. Creole</td>
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<tr>
<td></td>
<td>2,473</td>
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<tr>
<td>Honduras</td>
<td>Portuguese</td>
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<tr>
<td></td>
<td>1,215</td>
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<tr>
<td>Colombia</td>
<td>Russian</td>
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<tr>
<td></td>
<td>1,211</td>
</tr>
<tr>
<td>Brazil</td>
<td>Vietnamese</td>
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<tr>
<td></td>
<td>1,160</td>
</tr>
<tr>
<td>Guatemala</td>
<td>Chinese</td>
</tr>
<tr>
<td></td>
<td>824</td>
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<tr>
<td>Dominican Rep.</td>
<td>Creole (Patua)</td>
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<tr>
<td></td>
<td>690</td>
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<tr>
<td>El Salvador</td>
<td>Arabic</td>
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<tr>
<td></td>
<td>523</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>Hebrew</td>
</tr>
<tr>
<td></td>
<td>492</td>
</tr>
<tr>
<td>Cuba</td>
<td>French</td>
</tr>
<tr>
<td></td>
<td>399</td>
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</tbody>
</table>

Percentage values in parentheses.
The Bilingual/ESOL Department is committed to providing rigorous academics, promoting community involvement, and delivering quality services to English Language Learners, multilingual families, schools, and district offices.
The Bilingual/ESOL department offers the following services and programs:

- **ESOL Program**
- **Dual Language Program**
- **World Languages Program**
- **Interpretations / Translations**
- **Parent Outreach Office (International Welcome Center)**
Parent Outreach Office
(International Welcome Center)

The Parent Outreach Office provides services to bilingual parents, ESOL students and community organizations to ensure the integration of bilingual families into Broward County Public Schools.

The Parent Outreach Office serves:

- English Language Learners (ELLs)
- Recently-arrived Immigrants
- Parents
- Families
- Schools
- School & District Staff
- Community members/organizations
What Guides Our Work?

META Consent Decree
• Parent Leadership Council
• Leadership Training
• Represented in district committees

Title III Grant
Parent involvement activities to increase student achievement and language acquisition.
Services Provided

- Inform parents and families about American and Broward County School Systems
- Provide assistance to ELLs and parents with school-related issues
  - Meet with families one-on-one
  - Attend school-based meetings with families upon request
  - Help families with the registration process at schools
  - Assist families with school documentation and forms
- Graduation, college and career orientation for students and parents of middle and high schools
More Services Provided

• Free materials to support ELLs’ learning at home:
  • Backpacks
  • Dictionaries and Glossaries
  • Reading Books and workbooks
  • Others
More Services Provided

• Leadership Development to parents and volunteers
• ESOL Leadership Council
• ESOL Ambassadors initiative
• ESOL Parent Nights
• ESOL Game Nights
ESOL Parent Nights

Objectives:

• To strengthen home-school partnerships on behalf of ELL students
• To provide ELL parents, guardians and caregivers information and guidance
• To support the engagement and involvement of ELL parents in their children education
ESOL Parent Nights

Topics:

- All about ESOL
- American Education System and BCPS
- Homework Tips and test taking strategies
- Transition to Middle School
- Transition to High School
- Road to College
- How to navigate Canvas, Virtual Counselor, Pinnacle, Naviance and more
- School customized presentations
ESOL Families Game Nights

Objectives:

• To strengthen home-school partnerships on behalf of ELL students

• To offer more than “only-informational” meetings

• To provide ELL parents with a feasible opportunity to participate in their children education
ESOL Leadership Development

Parents attend leadership development workshops where they learn skills such as teambuilding, collaboration, networking, professional etiquette and protocol.

Empowers parents to:
- be active leaders in the ESOL Leadership Council
- promote ELL issues
- collaborate with the Bilingual/ESOL Department, within the community and with other district committees
ESOL Leadership Council

The ESOL Parent Leadership Council is a district wide forum for English Language Learners (ELL) parents and interested community members to assist the District in identifying the educational needs and priorities of ELL students. It meets every other month covering different informational topics.
The ESOL Parent LC elects a Steering Committee: Chair, Vice-Chair, and Secretary. Community Members and additional parents also participate as members of the Steering Committee.

It is a parent group open to all multilingual families to provide valuable information and help identify educational needs and priorities of ELLs. Represents the voice of ELL families at District and Community level.
ESOL Parent Ambassador Program

• Volunteer program created to assist non-English speaking families, especially newly arrived, with the transition to BCPS
• Helps families be connected, comfortable and confident with education their children receive
• It is a school based initiative with the support and guidance of the Parent Outreach Office
Parent Outreach Office During COVID-19

- Free access CANVAS course with a tab for Parents with resources and information
- Parent University – District wide with other departments
- ESOL Parent Leadership Council Meeting – Teams live events
- ESOL Parents Nights at individual schools
- One-on-one online meetings with families (Spanish, Haitian Creole, Portuguese, and Arabic)
- Social Emotional workshops for families with Nova Southeastern University once a month in Spanish and Haitian Creole
- Materials pick up or delivered for student support
- Support of PLC Steering committee (Monthly meetings) and Parent Ambassadors (As needed)
- ASK BRIA – Tutoring tool at District level with interpreters
TOOLS FOR SUPPORTING ELLS THROUGH REMOTE LEARNING

https://browardschools.instructure.com/courses/867005
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