

Why is my Stripe account in "Pending" status?

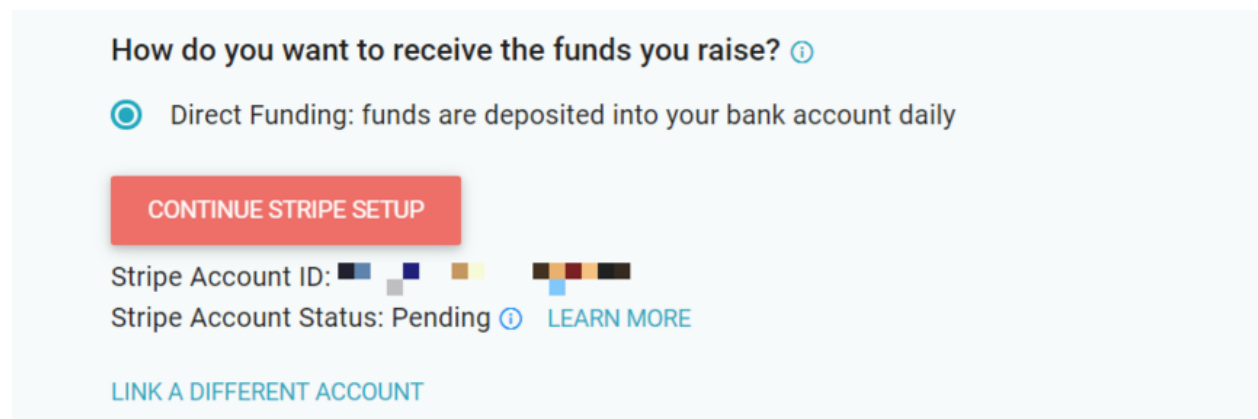


After creating a new Stripe account or linking an existing one, you may see that your Stripe account is in "**Pending**" status. Unfortunately, you won't be able to start fundraising until your Stripe account is in "**Live**" status.

Here are a few reasons why your Stripe account is "Pending", and how you can fix it:

Stripe account not fully set up

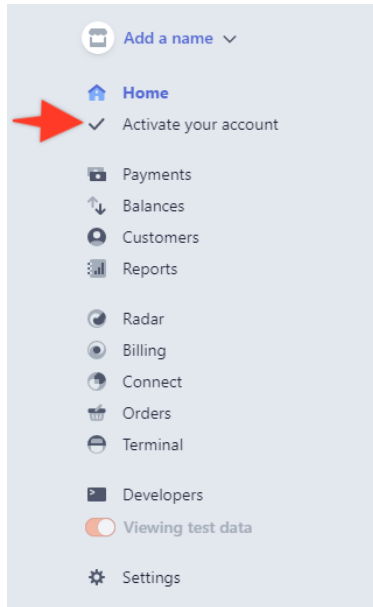
You'll need to complete the Stripe account setup before it can process transactions. If your Stripe account is only partially setup, the orange button will prompt you to complete the setup.



If you don't see the "Continue Stripe Setup" button, you can click "**Link a Different Account**" to restart the process.

Stripe Account not activated

If you're using an existing Stripe account, you won't be able to accept payments until your account is "**activated**". When you log in to your Stripe account [here](#), you should see an "**Activate your account**" button in the menu on the left:



Click "**Activate your account**" and follow the on-screen steps to complete the activation process. [Click here](#) for more information about Stripe activation.

Stripe account pending approval

If you have just recently set up your Stripe account, it may take a few minutes for Stripe to verify your information and enable your account to accept payments. Check after a few minutes to see if your Stripe account is in "**Live**" status. If it is still in "**Pending**" status, contact Stripe support [here](#).